

What's Working Right Now: How to Better Serve Our Guests with Less Touchpoints

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Monday, November 9, 2020

5:00 PM – 6:00 PM EDT | 2:00 PM – 3:00 PM PDT

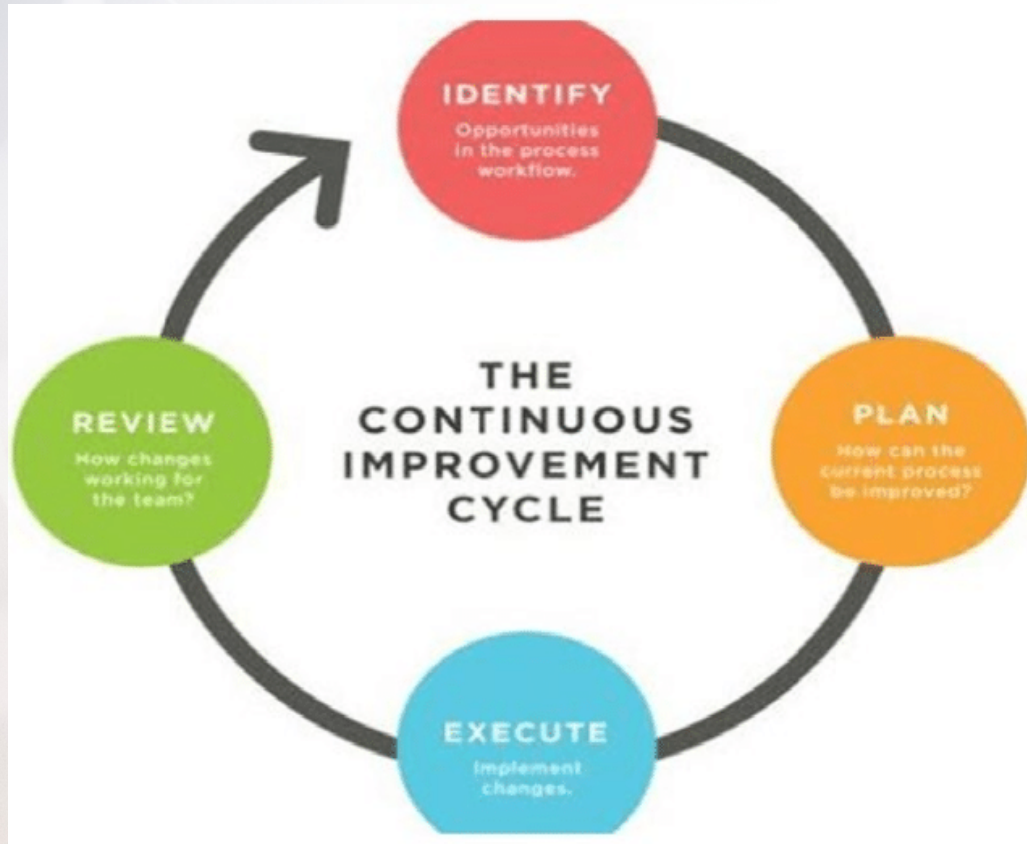
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Why? There was a reaction to an unprecedented situation which required us to create safe spaces for stakeholders. This situation also required communication to key stakeholders and our community that safety is a priority.

What was the situation? To rethink how people interact on our properties. Learn quickly about the disease and be ready to act with the evolving situation.

How did it work? Multiple procedures were implemented to solve each specific problem.

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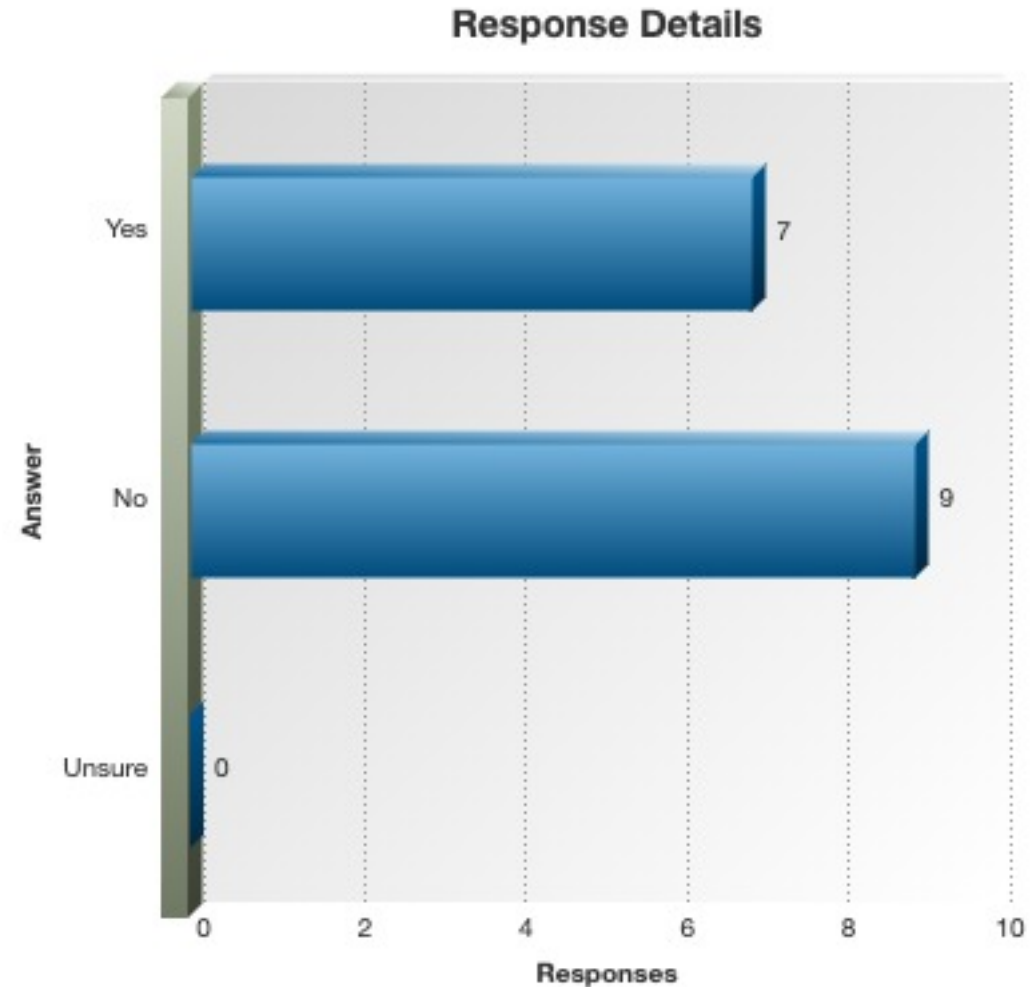
What did you do?

How did it work?

What will remain long-term?

Polling Question:

Have you added new technology over the past six months to address the pandemic?



Q & A

Stay connected with Raving!

Add any last questions to the Q&A chat box and we will get back to you via email ... *promise!*

Want more? Check out our related links under the handouts tab.

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***How are we doing? Take a brief survey on this session.
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